

SERVICES PROVIDED...

by Area Agencies on Aging

Pennsylvania's 52 Area Agencies on Aging covers all 67 counties, and are the local representatives for the Pennsylvania Department of Aging. Various programs and services are offered to older Pennsylvanians including:

PA MEDI (Pennsylvania Medicare Education and Decision Insight)

The Department of Aging offers this free and confidential service by providing specially trained certified counselors to assist with your Medicare needs. The objective is to provide unbiased assistance for those on Medicare, their families, and caregivers. For assistance, call the PA MEDI Helpline at **1-800-783-7067** or visit www.aging.pa.gov/aging-services/medicare-counseling.

The Clearinghouse

This program is sponsored by PACE, and assists our Commonwealth residents over 18 years of age with life and social services. For further assistance, please contact The Clearinghouse at **1-800-955-0989** or visit www.aging.pa.gov/aging-services/prescriptions.

Caregiver Support Program

Provides caregivers with assistance and support to encourage a healthy, ongoing relationship with the care receiver. The program aims to alleviate the stresses associated with caregiving by focusing on the well-being of the caregiver, addressing the need for formal and informal supports, and providing financial reimbursement for caregiving services and supplies. For more information visit www.aging.pa.gov/aging-services/caregiver-support.

In-Home Services

Help at Home (OPTIONS)

Please note: Services may vary from one Area Agency on Aging (AAA) to another, and additional fees may be charged for certain services.

- Adult day services
- Care management
- Personal care services

www.aging.pa.gov/aging-services/help-at-home

In-Home Meals

- Meals can be delivered to an eligible individual's home.
- The individual or a family member is interviewed to determine eligibility.

Congregate Meals

Provides an opportunity for socialization at a local senior center while enjoying a low-cost, highly nutritious meal. Available Monday through Friday at most sites for individuals age 60 and over. Meals are funded through Older Americans Act funds and PA Lottery funds. Donations are encouraged.

Local Area Agency on Aging

Your Local Area Agency on Aging can assist you with obtaining information on programs available to Older Adults in your region. You may locate your Local Area Agency on Aging at: www.aging.pa.gov/local-resources.

Long-Term Care

In Pennsylvania there are a number of long-term care options: nursing facilities, assisted living facilities, personal care homes, as well as a number of programs that provide assistance to you in your home environment. For additional information, please contact the Long-Term Care Helpline at **1-800-753-8827**.

Long-Term Care Ombudsman Program

This program within the Department of Aging ensures that seniors are provided with quality care and know their rights under federal and state law. Additionally, this program works with long-term care facilities to resolve complaints and issues pertaining to nursing homes, assisted living facilities and personal care homes. For more information, please visit <https://www.aging.pa.gov/aging-services/Pages/Ombudsman.aspx>. If you would like to contact the Long-Term Care Ombudsman Program, please call **717-783-8975** or email LTC-ombudsman@pa.gov.

Senior Community Centers

Provides an opportunity to improve the social, emotional and physical well-being of individuals age 60 and over through a variety of activities and services including a congregate meal. To find a center near you, visit www.aging.pa.gov.

Volunteer Services

Includes such activities as helping in senior community centers, escorting individuals to medical appointments, delivering meals to homebound individuals, serving as friendly visitors and companions, helping in older adult daily living centers, and more.

For more information about Area Agencies on Aging, call the Pennsylvania Department of Aging at 717-783-1550 or visit www.aging.pa.gov.

by My Office

My offices are staffed by professionals trained to be of assistance to you in resolving issues with your local, county, and state bureaucracies.

Contact us when you need...

- Informative brochures, pamphlets and guides on many topics of interest to senior citizens.
- Arrangements for tours of the State Capitol building or meetings with state officials.
- Forms and applications for various programs, including PACE, Property Tax/Rent Rebate, and reduced-fee vehicle registration.
- Legislative updates to keep you informed about the status of bills before the General Assembly.
- Solutions to problems regarding Bureau of Motor Vehicle forms, applications and regulations.
- Answers to all inquiries concerning legislative issues, general community concerns, and technical assistance to individuals and groups with regard to the operation of state government.

Especially for Seniors



A GUIDE OF SERVICES

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STATE SERVICES

for Older Pennsylvanians



PA Link to Aging and Disability Resource Centers

A collaborative partner network that educates and connects older adults and individuals with disabilities to information and resources. Call **1-800-753-8827** or visit www.aging.pa.gov/local-resources/pa-link.

PACE and PACENET (Pharmaceutical Assistance Contract for the Elderly)

Prescription drug benefits through PACE and PACENET are available for residents who are 65 or older. Income (from the previous year) limits are: PACE – \$14,500 or less for a single person and \$17,700 or less for a married couple; and PACENET – \$14,500 to \$33,500 for a single person and \$17,700 to \$41,500 for a married couple. Participants are to pay a modest co-payment for each prescription. Enrollment applications are available at Area Agency on Aging offices, pharmacies, legislative offices and senior centers, by calling **1-800-225-7223** or by visiting www.aging.pa.gov/aging-services/prescriptions.

Property Tax/Rent Rebate Program

Persons who meet the criteria (income, age, disability) may be eligible to receive a rebate on part of the money paid from property taxes or rent during a calendar year. Payments range up to \$1,000 depending on the claimant's income level (a maximum of \$46,520 for homeowners and \$46,520 for renters) or your total tax paid, whichever is less. This amount will be adjusted annually every July to reflect the Consumer Price Index for All Urban Consumers (CPI-U) published by the United States Bureau of Labor Statistics, with all changes rounded to the nearest \$10. Applications for this program are accepted between Jan. 1 and June 30 (claims are for taxes or rent payments made the previous year). If you wish to apply, please visit one of the Department of Revenue district offices, legislative offices, or your local Area Agency on Aging. For additional information, please call the Pennsylvania Department of Revenue at **1-888-222-9190** or visit www.revenue.pa.gov/IncentivesCreditsPrograms/PropertyTaxRentRebateProgram.

Pennsylvania's Senior LAW Helpline

Pennsylvanians who are 60 and over can get free, confidential telephone legal advice and/or referrals to local participating lawyers at **1-877-727-7529** or by visiting www.seniorlawcenter.org.

Older Adults Protective Services Act

To report an older adult who is being abused, neglected, exploited or abandoned, contact the nearest Area Agency on Aging, or call the statewide Elder Abuse hotline at **1-800-490-8505** or visit www.aging.pa.gov/organization/advocacy-and-protection.



Bureau of Blindness and Visual Services

All Pennsylvania residents who are blind or otherwise visually impaired are eligible for services which may include home instruction, family counseling, transportation, vocational counseling and job placement. For more information, contact the Bureau of Blindness and Visual Services, 555 Walnut Street, 8th Floor, Harrisburg, PA 17101, **717-787-7500** or toll free at **1-866-375-8264**.

Office of the Deaf and Hard of Hearing

This office provides information, referral, and advocacy for persons who are deaf or hard of hearing, their relatives, friends, physicians, lawyers, counselors, and employers. Contact the Office of the Deaf and Hard of Hearing, 651 Boas St, 7th Floor, Harrisburg, PA 17121, **717-783-4912** or toll free at **1-800-233-3008**.

Hunting and Fishing Licenses

Persons 65 and older can purchase hunting and fishing licenses at reduced rates. To obtain a license, contact a sporting goods store, a county treasurer's office, the Pennsylvania Game Commission, 2001 Elmerton Avenue, Harrisburg, PA 17110-9797, **1-833-742-4868**, or www.pgc.pa.gov. The Pennsylvania Fish and Boat Commission can be reached at 1601 Elmerton Ave., P.O. Box 67000, Harrisburg, PA 17106, **1-800-838-4431** or www.fishandboat.com.

State Parks

There is free admission to all Pennsylvania state parks, and reduced camping fees for persons over 62 are available most nights. For information, contact any Pennsylvania State Park Office or the Bureau of State Parks, 400 Market Street, P.O. Box 8551, Harrisburg PA 17105-8551, **717-787-6640** or online at www.dcnr.pa.gov/stateparks.

Mature Driver Improvement Program

Pennsylvania has a mandated discount on auto insurance for older drivers who complete a PennDOT-approved Basic and Refresher Mature Driver Improvement course at various locations throughout the Commonwealth and online. For more information about approved course providers, contact your local Area Agency on Aging or visit www.dmv.pa.gov/Driver-Services/Mature-Drivers.

Federal Income Tax Preparation Assistance

Some Pennsylvania communities have programs to provide older residents with free or low-cost income tax preparation assistance. For more information, contact your local Area Agency on Aging office, **1-800-829-1040** or visit www.aging.pa.gov.

Free Transit Program

This program provides free transit services for seniors through local transit agencies. This program is funded by the Pennsylvania Lottery. For more information on obtaining a free transit card, contact your local public transit agency by visiting gis.penndot.gov/transitmap/ or your local Area Agency on Aging.

Shared-Ride Program

Reduced fares for transportation services are provided to eligible older residents utilizing shared-ride transportation services. For more information, contact your local Area Agency on Aging, your local shared-ride transportation provider or PA Department of Transportation's Ridesharing Program at www.penndot.pa.gov/TravelinPA.

Reduced Motor Vehicle Registration

Any Pennsylvania resident who is retired and receiving Social Security or other pension and annuities that do not exceed \$29,906 annually is eligible to register a passenger vehicle or light truck for an \$11 handling fee instead of the usual registration fee. To obtain the required form, contact a legislative office, a local notary, an Area Agency on Aging office or the Pennsylvania Department of Transportation, Bureau of Motor Vehicles, Riverfront Office Center, 1101 S. Front St., Harrisburg, PA 17104, call **1-800-932-4600** or visit www.dmv.pa.gov.

Identification Cards

Because many establishments require a driver's license for identification, an identification card similar in appearance to a driver's license can be obtained by non-drivers. Any Pennsylvania driver who voluntarily surrendered his or her license for medical reasons can obtain the special identification card free of charge. For more information, contact any PennDOT Driver License Center (bring along proof of identification, such as a birth certificate, valid or unexpired driver's license and a Social Security card). For more information, visit www.dmv.pa.gov.

State Museums and Historical Sites

Pennsylvania residents 65 years of age and older are eligible for reduced admission fees to Pennsylvania State Historical and Museum Commission museums and properties. For more information, contact the Pennsylvania Historical and Museum Commission, at the State Museum Building, 300 North Street, Harrisburg, PA 17120-0053, **717-787-3362**.

